Value AddOn Solution Task Management

Managing and documenting the pending tasks during a project as well as in daily operations presents a challenge. All involved parties must have an up-to-date overview of open tasks and their status at all times. In addition, critical events or new information should be sent immediately to the correct participants. With the FSS Value AddOn tasks management we offer a proven, fully integrated solution for an efficient task management. When managing pending issues with the FSS Value AddOn Solution, all internal and external parties can, on the one hand, forward and delegate tasks to other participants and, on the other hand, resubmit tasks for themselves. The FSS Value AddOn solution tasks management consists of the operational steps of creating, forwarding, processing, monitoring, notifying, documenting and managing pending issues.
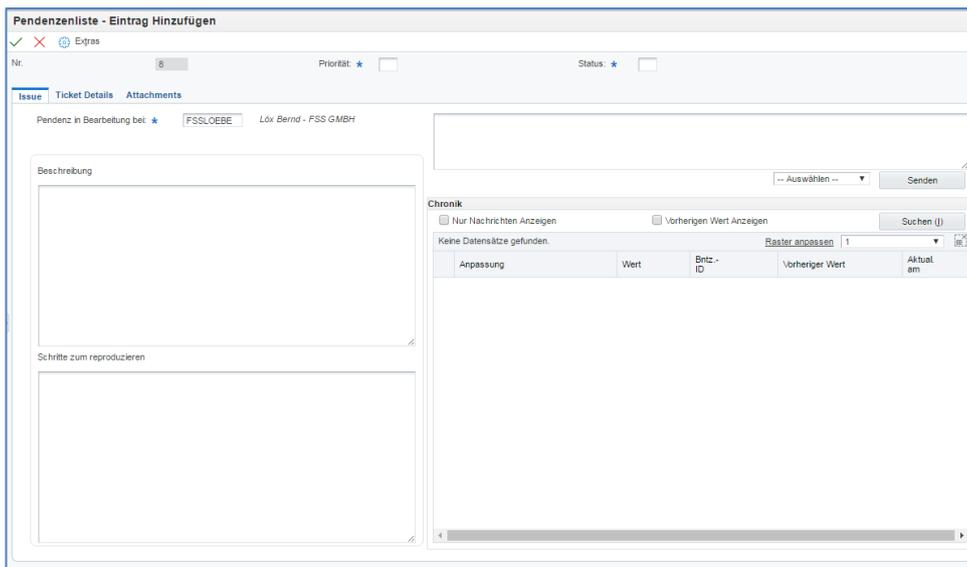

Image 1; Adding a new task to the tasks management application

Requirements and functionality

The tasks management program is integrated into JD Edwards EnterpriseOne and all environments (PD, PY, DV, etc.) access the same database. This avoids mistakes and duplication. New tasks are recorded in the tasks management program and desired workflows (e-mail notifications, color markings, etc.) are triggered automatically. Created tasks can be filtered, sorted, exported and edited according to the usual JD Edwards standards.

Customer benefits / value added

Centralized management of open tasks and advanced features such as categorization by codes, attaching media objects, tracking all pending changes, prioritizing tasks, etc. helps effectively manage pending tasks even

in complicated project and system organizations with a variety of internal and external stakeholders. Duplication and waste due to long waiting times are reduced to a minimum. The FSS Value AddOn solution tasks management has been an integral part of every FSS project for several years and proves itself anew with every use.

Image 2: Adding a new task interface 2

Image 3; Attaching a media object to a newly created task